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# JOR-LIN TOUR & CHARTER

309 S. Rehoboth Blvd.  
Milford, DE 19963



September 25, 2009

To Whom It May Concern:

As a recent purchaser of two pre-owned coaches through Jeff Goldwasser, I would like to express my satisfaction in my transaction and dealings with Jeff. Jeff first contacted me when he worked for Setra and even though we had never done any business together, he always treated me like a friend. I enjoy his e-mails with news, information and helpful observations. My purchase was a very professional experience. Jeff's performance is outstanding. He is on time for meetings, he returns your calls and responds to your e-mails. He truly is a man if his word. While we all expect this from the people we do business with, many fall short. My thanks and gratitude. I look forward to our next transaction.

Sincerely

A handwritten signature in black ink, appearing to read "Alan Mitchell". The signature is stylized and cursive.

Alan Mitchell  
Jor-Lin Inc  
President